Update Citrix Workspace

The following instructions applies to end devices with Windows 10 and 7. If your end device has Windows 8 or Vista please DO NOT update the plugging. The new versions of Citrix WorkSpace do not support legacy OS Versions.

You can update the Citrix Workspace app in two ways

- Downloading the CitrixWorkspaceApp.exe installation package from the https://telework.aoc.gov
- WorkSpace On Place Upgrade

Downloading the CitrixWorkspaceApp.exe installation package from the https://telework.aoc.gov

1. Access telework.aoc.gov and download the new agents in step for Windows



2. Execute the download file and follow the installation Wizard as follows

^{User Account Control} Do you want to allow this app to make changes to your device?	×
Citrix Workspace Verified publisher: Citrix Systems, Inc. File origin: Hard drive on this computer	
Show more details Yes No	

Click YES at the prompt

Citrix Workspace	:
License Agreement	
You must accept the license agreement below to proceed.	
CITRIX LICENSE AGREEMENT	
Use of this component is subject to the Citrix license or terms of servic covering the Citrix product(s) and/or service(s) with which you will be this component. This component is licensed for use only with such C product(s) and/or service(s).	ice e using litrix
CTX_code EP_R_A10352779	
I accept the license agreement	
Next	Cancel

Check mark the "I accept the Licenses agreement"

Citrix Workspace	×
App protection	
Enable this option to prevent screen captures of the app, and to protect it from keylogging malware.	
Enable app protection	
Warning: You cannot disable this feature after you enable it. To disable it, you must uninstall Citrix Workspace app. For more information, contact your system administrator.	
Install	ncel

Do not check mark "Enable App protection"

Citrix Workspace	\times
Installing Prerequisites	6

Workspace will verify all components require to upgrade the application

Citrix Workspace	\times
Installing Citrix Workspace app	٢

WorkSpace will start upgrading the application

Citrix Workspace	×
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CITRIX	
Installation successful	n
If you received instructions to set up Citrix Workspace app with your email or a server address, click Add Account. Otherwise, click Finish, and you can set up an account later.	
Add Account	Finish

Click the finish button, you are ready to access telework.aoc.gov

WorkSpace upgrade On Place

	Open
	Connection Center
	Advanced Preferences
	Check for Updates
	Help
	Exit
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In your end device task bar, look for the Citrix icon and right click on it. Choose "Check for Updates"

Once the updates finish scanning and if there is an available update the WorkSpace App is going to be downloaded by choosing download.





and will install the new updated WorkSpace App by choosing Install

	itrix Workspace Updates	\sim
	Installing updates	
🌀 Ci	trix Workspace Updates	×
© Gi	trix Workspace Updates Installation successful	×
چ دن	trix Workspace Updates Installation successful Citrix Workspace - Current Release: 20.6.0.38 has been installed successfully.	×

The workspace has been update and is ready .