

Update Citrix Workspace

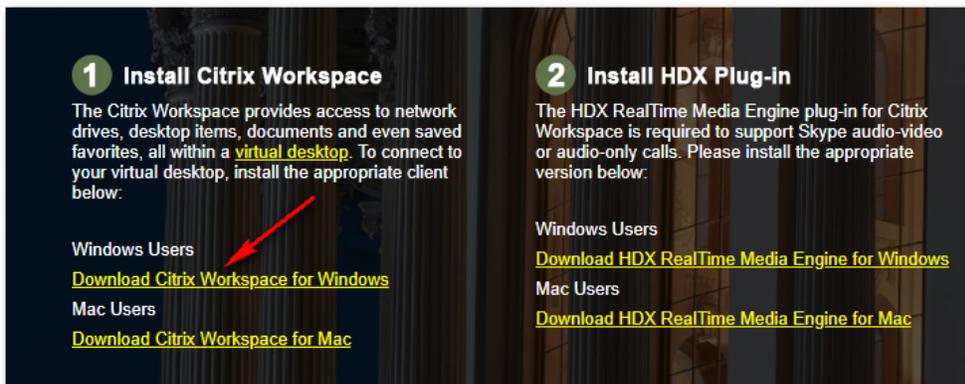
The following instructions applies to end devices with Windows 10 and 7. If your end device has Windows 8 or Vista please DO NOT update the plugging. The new versions of Citrix Workspace do not support legacy OS Versions.

You can update the Citrix Workspace app in two ways

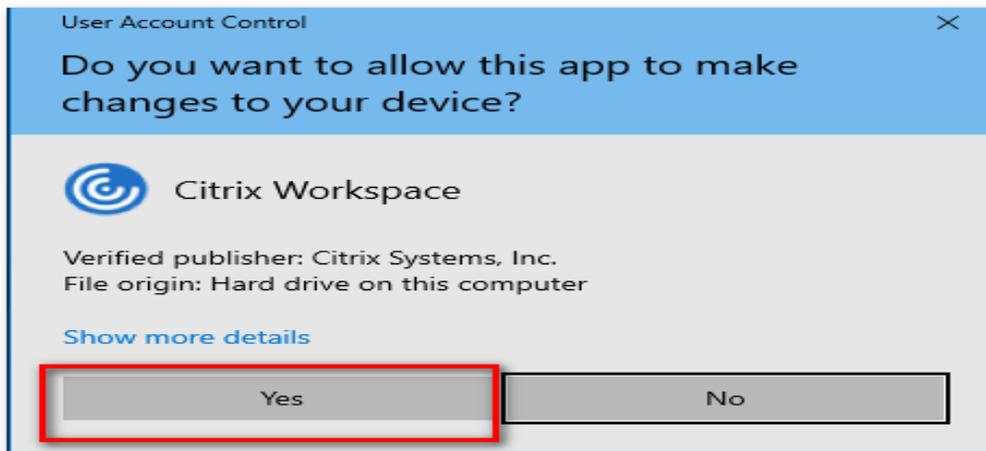
- Downloading the [CitrixWorkspaceApp.exe](https://telework.aoc.gov) installation package from the <https://telework.aoc.gov>
- Workspace On Place Upgrade

Downloading the [CitrixWorkspaceApp.exe](https://telework.aoc.gov) installation package from the <https://telework.aoc.gov>

1. Access telework.aoc.gov and download the new agents in step for Windows



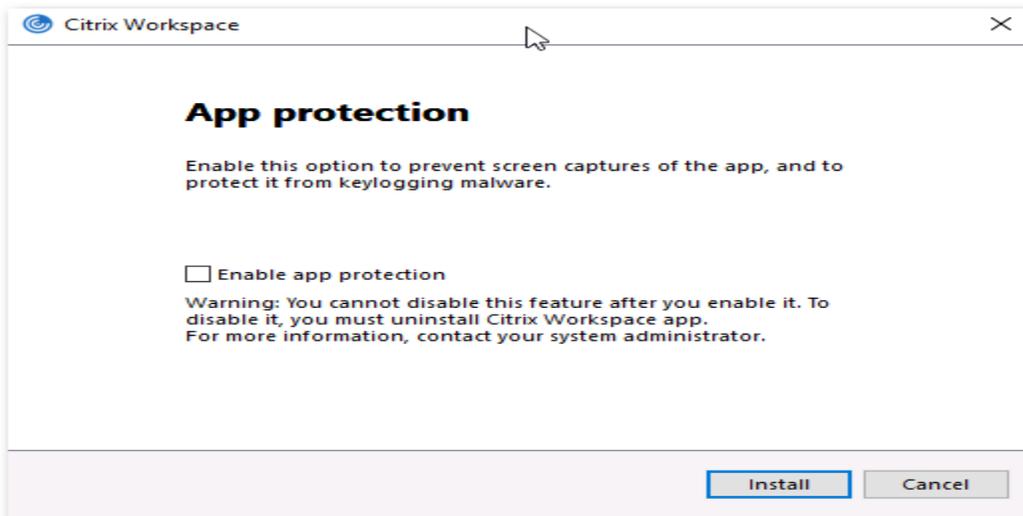
2. Execute the download file and follow the installation Wizard as follows



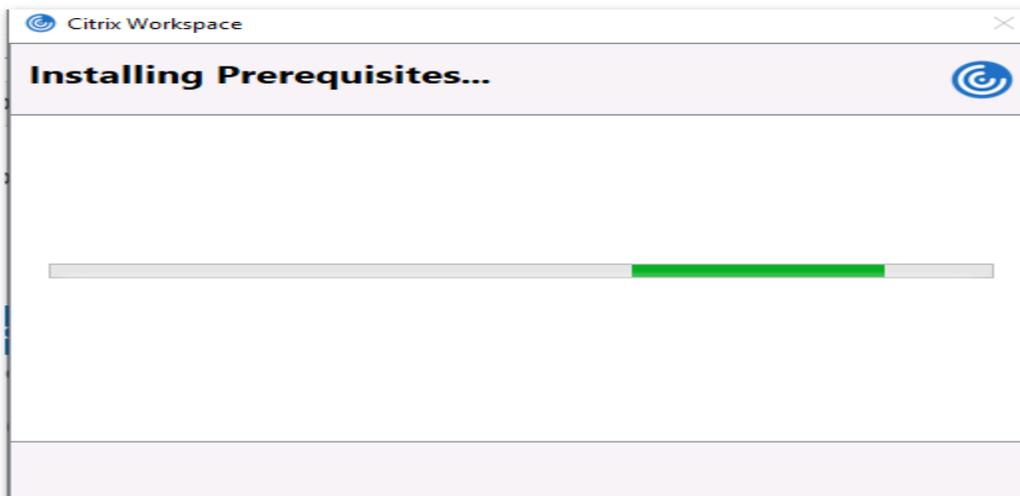
Click YES at the prompt



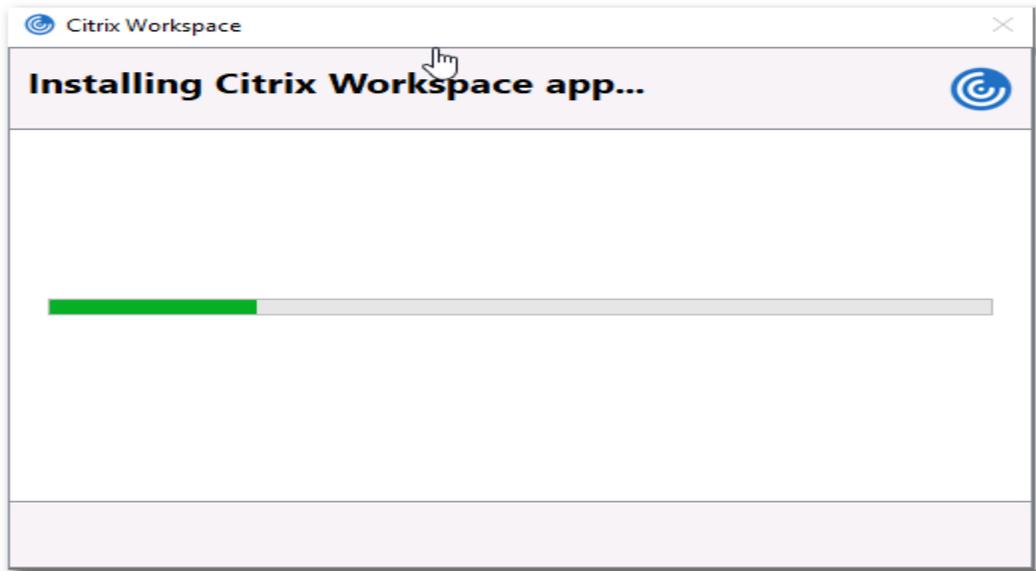
Check mark the “I accept the Licenses agreement”



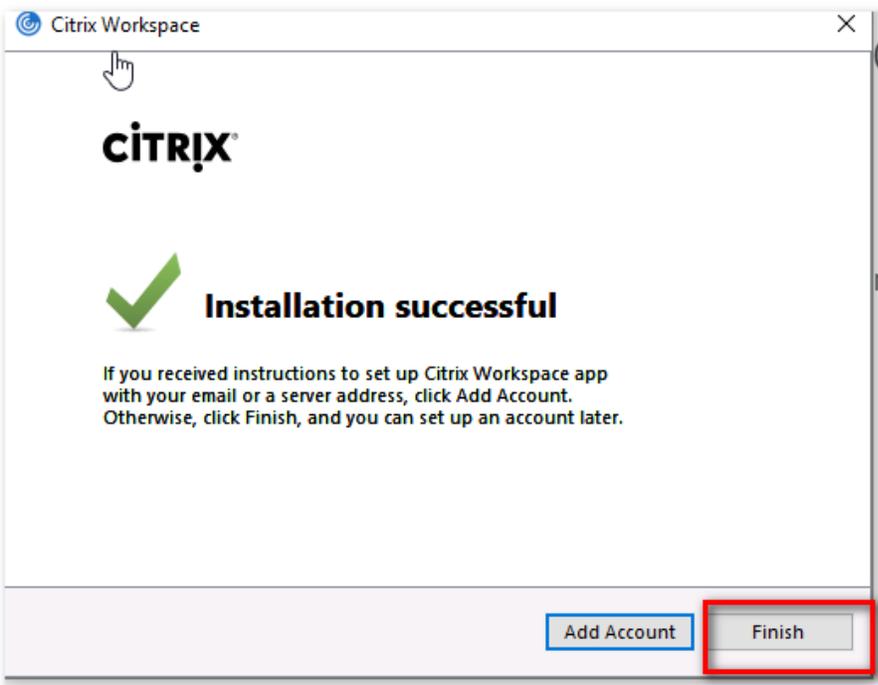
Do not check mark “Enable App protection”



Workspace will verify all components require to upgrade the application



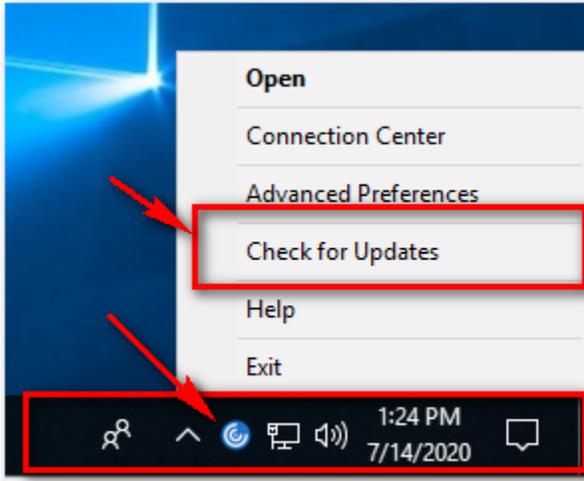
Workspace will start upgrading the application



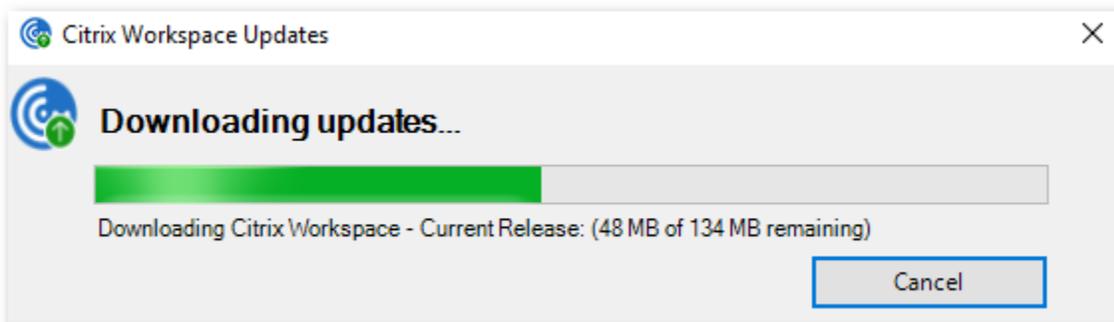
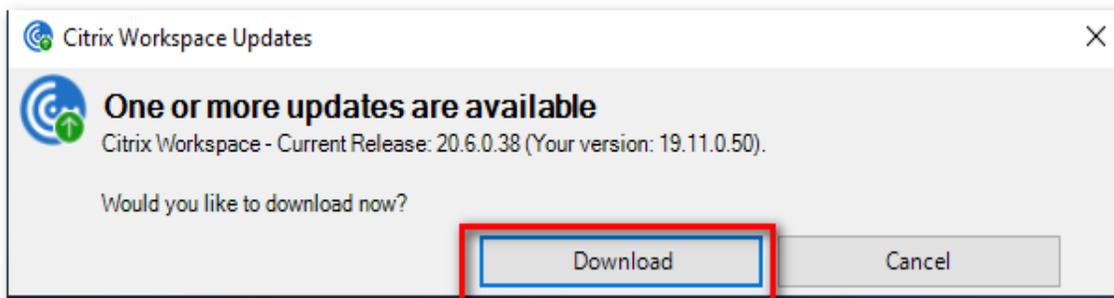
Click the finish button, you are ready to access telework.aoc.gov

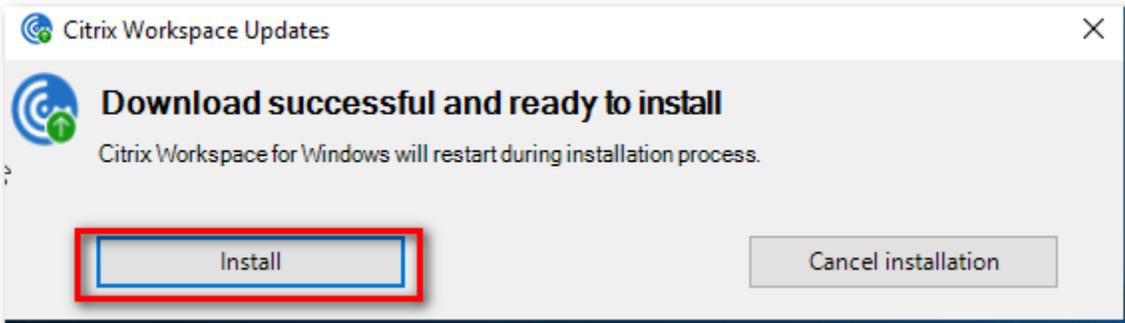
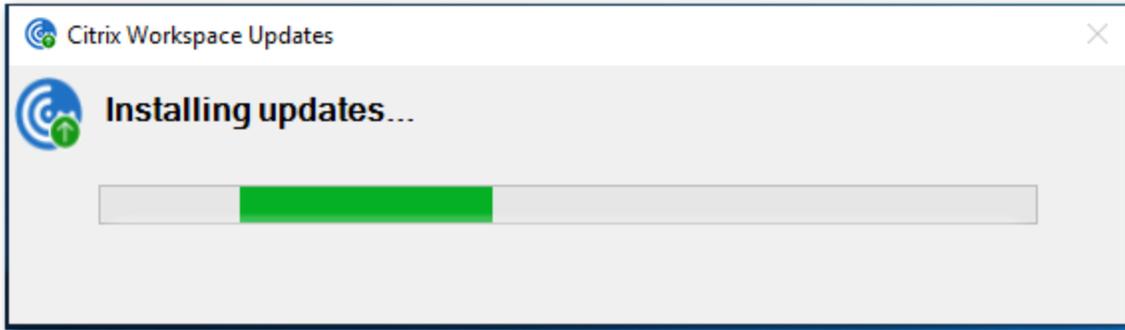
WorkSpace upgrade On Place

In your end device task bar, look for the Citrix icon and right click on it. Choose “Check for Updates”

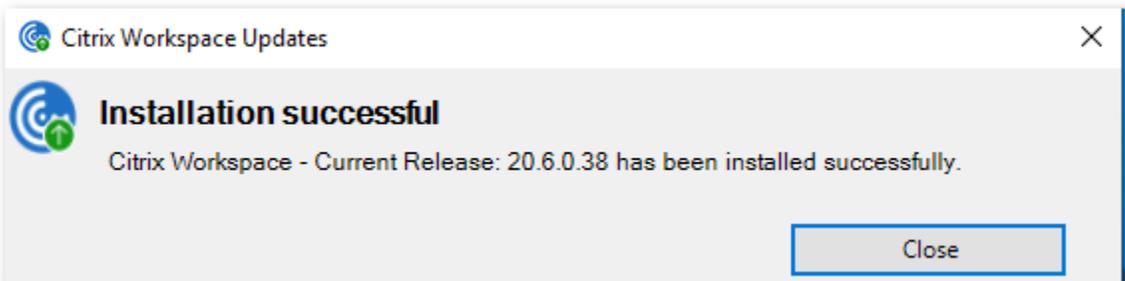
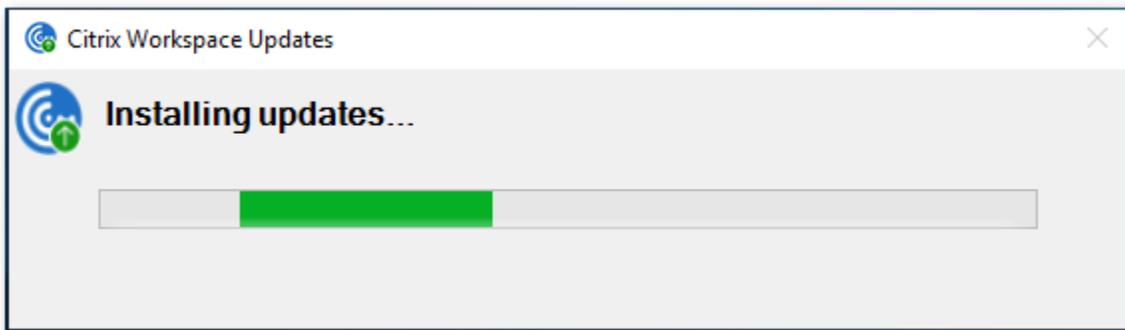


Once the updates finish scanning and if there is an available update the WorkSpace App is going to be downloaded by choosing download.





and will install the new updated WorkSpace App by choosing Install



The workspace has been update and is ready .